

Cradle-to-Career Governing Board Staff Report

Date Report Issued: October 25, 2023
Attention: Members of Cradle-to-Career Governing Board
Subject: **eTranscript California Update**
Staff Contact: Judy Chan, Deputy Director of Digital Services

At this meeting, the Governing Board (Board) will receive an update on the planned work related to eTranscript California.

Requested Action:

There is no requested action on this item. This is an informational item only.

Summary:

[eTranscript California](#) is an existing service offered through the California Community Colleges that is designed to support this exchange and has been partially adopted by many California two- and four-year institutions. [Statute](#) identified eTranscript California as a tool that could be leveraged to streamline the exchange of transcripts between postsecondary institutions, share information on dual enrollment between K-12 and postsecondary, and expand the types of records that can be shared to include third party documentation for skills-based hiring.

Few colleges are making full use of eTranscript California's features and have adopted a range of solutions and file formats for transmitting information about students' academic histories. Most postsecondary and dual enrollment students must request and pay for transcripts from third-party vendors. Some colleges charge students an additional fee to help cover the costs of managing complex data exchange processes. In addition, few California institutions include information on third-party certifications that are used for skills-based hiring. As a result, the transcript exchange is often slow, expensive and labor intensive which can lead to delayed admissions, repeated courses, and missed opportunities for

students. (For more details, please see the [staff report](#) on this topic from the August 9, 2023 Board meeting.)

The Governor issued the Career Education Executive Order ([EO N-11-23](#)) calling on the state's top education and workforce leaders to develop a new Master Plan on Career Education. Cradle-to-Career (C2C) is integrating the planned work on eTranscript into the broader collaborative work in response to the Executive Order. In particular, C2C is focused on co-creating a roadmap for how eTranscript could become a seamless platform for transferring transcripts across post-secondary institutions and looks forward to continuing their work to support the Executive Order.