

# Cradle-to-Career Data Governing Board Staff Report

Date Report Issued: July 31, 2024  
Attention: Members of Cradle-to-Career Data Governing Board  
Subject: **eTranscript California Task Force Recommendations**  
Staff Contact: Judy Chan, Deputy Director of Digital Services

At this meeting, the Governing Board (Board) will have the opportunity to hear an update on the outcome of the eTranscript California Task Force (task force).

## Requested Action:

There is no requested action for this item. This is an informational item only.

## Background:

Per Statute, [California Education Code Section 10860\(a\)](#), the California Cradle-to-Career Data System shall provide expanded access to tools and services that support the navigation of the education-to-employment pipeline. The Office of Cradle-to-Career Data (C2C) is tasked by [Education Code 10862\(b\)\(3\)](#) to scale operational tools to better serve educators, students, and families. eTranscript California, a tool used for transcript exchange, was identified as one of these operational tools. It is managed by the California Community Colleges Chancellor's Office (CCCCO), so in partnership with the CCCCCO, C2C is working to bring it to scale. Additionally, the August 2023 [Executive Order](#) regarding the Master Plan for Career Education calls for updated transcripts that reflect skills and competency-based learning, as well as learning that occurs outside traditional academic settings.

C2C convened a task force consisting of C2C data providers and members representing entities named in the executive order including the Association of Independent California Colleges and Universities, California Chamber of Commerce, California Community Colleges Chancellor's Office, California Department of Education, California Department of Rehabilitation, California

Federation of Teachers, California Labor & Workforce Development Agency, California State Board of Education, California State University Chancellor's Office, California Volunteers, Governor's Office of Business & Economic Development, University of California Office of the President, and a student.

#### Key Issues to Be Addressed:

Over the course of six months, the task force discussed the contexts which necessitate a revamp of eTranscript California, identified possible solutions to better serve students and institutions, and explored the idea of a "Career Passport" that can be used to demonstrate abilities learned in both academic and other contexts to employers to support skills-first hiring.

The key issues to be addressed can be underscored by the following:

- The college application process is challenging.
- With the expansion of dual enrollment, students attend multiple institutions and have records from multiple institutions.
- Students face challenges navigating complex systems to access their transcripts.
- Students need better advising to understand how their courses help them reach their goals.
- There is no systematic way to document prior learning that can advance degree attainment.
- Students need better ways to demonstrate abilities for both academic contexts and employment contexts.

#### Recommended Actions from the Taskforce:

A reimagined eTranscript California and Career Passport will facilitate access to and through higher education, accelerate student's time to degree completion, and allow access to opportunities to secure a living wage.

Please see [here](#) for the culminating detailed set of recommendations put forth by the task force. Summaries of the task force meetings can be found [here](#).

More information about the priorities of the Master Plan on Career Education will be forthcoming in the next several months. C2C's role in hosting this task force was to create a space for partner entities and the public to define what solutions would best serve students. While not directly responsible for carrying out the implementation of the recommendations, C2C can help advance priority recommendations by serving as a convener to facilitate communication and collaboration across entities. That communication can facilitate consensus about how to build a shared tool that can be used to meet the needs of all Californians.